



HOPE  
& HEAL



GROW  
& SHARE



LOVE  
& CARE



SUPPORT  
& ENDURE



PHARMACY



## Our Team

Our Pharmacy is led by Ms Isabella Mphuthi, a qualified professional, who forms part of a healthcare team, and will look after all medicine related matters whilst your child is in hospital. She is supported by a dedicated team of pharmacists, technicians and support staff who make exemplary patient care their number-one priority. The team ensures that all services are tailored to meet the unique needs of our paediatric patients.

We are part of a multidisciplinary team that will ensure the safe and effective use of medicines throughout all areas of the hospital. Our pharmacists visit the wards Monday to Friday, alternatively you can talk to us in the Pharmacy department.



Our Pharmacy provides comprehensive, patient and family centred health care to patients of the hospital. We work closely with patients, families, and other healthcare professionals to design, implement and monitor a therapeutic plan for each patient's specific treatment. We are responsible for identifying, resolving, and preventing medicine-related problems, as well as formulating dosages that are not commercially available for patients.

We believe that by working as a team with other healthcare professionals, we will provide excellent care and love to our children and their families.

## Contact Information

### Pharmacy

Phone: 010 133 0613



6 Jubilee Rd, Parktown, Johannesburg, South Africa  
[www.nelsonmandelachildrenshospital.org](http://www.nelsonmandelachildrenshospital.org)

## Information for children, parents and caregivers

## Operating Hours

### Outpatients Dispensary

Monday to Friday 8:00 AM to 16:30 PM





## Our Services

### Pharmaceutical Care

- Quality pharmaceutical care to patients;
- Counselling to patients and/or their parents/caregivers on all aspects of medicine treatment;
- To provide a safe, efficient drug distribution service within the hospital;
- Medication information and education;
- Comprehensive therapeutic drug monitoring service;
- Pneumatic Tube System that reduces waste and lost time associated with incorrect deliveries.

### Clinical Pharmacy

- Ward Rounds (to help identify, resolve, and prevent drug related problems, within specified standards.)
- AMS (to minimise antimicrobial resistance)
- Medication Safety (to minimise medication errors)

### Formulating and Compounding

- To formulate dosages which are not commercially available, and manufacture them as required by the doctors.

### Training and Research

- We support and contribute to the development of excellent paediatric healthcare professionals as they go through their education programmes.
- We offer a platform for research which directly enhances patient care.

### We are here to make medication management easier for you by...

- Reviewing medications at least once a day and working with doctors and nurses to achieve the best possible medicine treatment based on safety, effectiveness and cost.
- Choosing and dispensing the most suitable form of medicine for the patient. This may be tablets, capsules, mixtures, injections, creams, or even designing an individual mixture or powder, particularly for younger patients.
- Teaching patients and parents/caregivers about the medication, their purpose, how to take them, possible side effects, or any other important information they need to know.
- Dispensing the patient's medication while in the ward, and coordinating supply for home use.

## What you can do

- Keep a list of the names of all the medications your child has been taking at home, including those bought from the local pharmacy, supermarket, health shop or any other source, including herbal and "alternative" remedies.
- Let us know if the patient has or had any allergies or unexpected reactions to medications in the past.
- Ask the pharmacy staff anything that you don't understand about your child's medication.